RETAIL ENERGY CODE

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ADDITION OF NEW CATEGORIES TO THE DATA ACCESS MATRICES

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FOR DECISION	This paper covers the background and rationale behind why a new category is required to be added to the Data Access Matrices. It also covers off the items that the new category will be permitted access to in the Data Access Matrix. The Code Manager recommends REC PAB to: • APPROVE the Code Manager's proposal to add the new
APPENDICES	**RECPAB_26_0728_05A – Appendix Electricity Data Access Matrix** **RECPAB_26_0728_05B – Appendix Gas Data Access Matrix**

1 BACKGROUND AND JUSTIFICATION

The Code Manager recently received a Data Access Application from a Company operating as a **White Label Tariff Provider**. A White Label Tariff Provider (WLTP) is a Company that offers Energy tariffs to Consumers under their brand name, whilst utilising the industry processes and systems of a Licenced Energy Supplier.

In this instance the WLTP has applied for their own access to the Electricity Enquiry Service (EES), and the Code Manager is minded to approve the Application (subject to final checks).

This has led to the Code Manager identifying a gap in the Data Matrices. A WLTP is neither a TPI, nor a Supplier, although the Consumer interactions are much more aligned with those of a Supplier, as are the use cases for the Enquiry Services.

The Code Manager is therefore seeking to add an additional category to both the Gas Data Access Matrix and the Electricity Data Access Matrix which will be the category of **White Label Tariff Provider.** While considering the application, the Code Manager concluded that this was a category of parties that has not been considered and is therefore of the view that it should be added as there could be additional applications from similar parties in the future.

WLTPs need to utilise the Enquiry Services to support sales and Switching, validating Consumer provided information prior to instructing their Supplier partner to initiate Switches. Other uses cases would include handling Consumer queries and complaints around metering, erroneous switches and address mismatches, as well as maintaining their own data integrity should there be a relevant change to the Industry data.

2 HOW WLTPS WILL BE IDENTIFIED DURING THE APPLICATION PROCESS

It is anticipated that they will identify themselves based on the new Category, but should the WLTP apply as a Supplier (as was the case with the recent application) then additional questions will be asked about Licence and operating model to enable them to be correctly categorised as a WLTP by the Code Manager and or RECCo.

3 DATA ITEMS ALLOWED FOR THE NEW CATEGORY

Based on the information submitted by the applicant and the subsequent assessment of the information provided and the Ofgem Supply Licence Standard Conditions that define White Label Tariffs and their Providers, the Code Manager and RECCo believe that a WLTP should be granted the same Community View access to the Enquiry Services as a Licenced Energy Supplier. The Code Manager recommends that they are not granted the more granular Portfolio View items on GES as this would expose data pertaining to the Licenced Energy Suppliers whole portfolio, not just the Consumers on the White Label Tariff.

4 NEXT STEPS

New versions of the Electricity Data Access Matrix and Gas Data Access Matrix will be published, which will specify the access permitted for the new category.

REC PAB DECISION

The Code Manager recommends REC PAB to:

- **APPROVE** the Code Manager's proposal to add the new category White Label Tariff Provider to both the Gas and Electricity Data Access Matrices